



Advocates for Human Potential, Inc.

CA 988 All Crisis Centers Monthly Meeting Agenda			
Date	2024.09.25	Time	11 a.m. PT
Facilitator	Euna Ra-Smith		
Meeting Info	CA 988 All Crisis Center Monthly Meeting		
Related Documents			
Attendees:			
Advocates for Human Potential, Inc. (AHP) California Department of Health Care Services (DHCS) Vibrant Emotional Health California Governor’s Office of Emergency Services (Cal OES) California Health and Human Services Agency (CalHHS) Bucklelew Programs Contra Costa Crisis Center Crisis Support Services of Alameda County Didi Hirsch Mental Health Services Family Service Agency of the Central Coast San Francisco Suicide Prevention – Felton Institute Kern County Behavioral Health and Recovery Services Kings View–Central Valley Suicide Prevention Hotline United Behavioral Health dba Optum Santa Clara County StarVista WellSpace Health			
Agenda Topic			Owner
1	Welcome		Euna Ra-Smith
2	Funding Update <ul style="list-style-type: none">DHCS is working with AHP and internal partners to release a funding allocation update of \$10.7 million, determining how that would be distributed.AHP will work closely with Crisis Centers to determine pain points and funding needs.DHCS will project allocations for July 2025 – June 2026.In the coming months, centers will have an opportunity to amend contracts and update indirect cost rates if necessary.Centers requested a visualization of the process, a high-level timeline.		Casey Heinzen

	<ul style="list-style-type: none"> Centers requested insight into other funding streams at the county level, Mental Health Services Act (MHSA) funds, etc The Consortium is concerned with response time related to funding questions, which makes planning difficult. The Consortium requested more transparency and less-urgent turnarounds for the centers to reply to requests. DHCS will respond to the Consortium's outstanding questions. Centers want to be made aware of the formulas being used to determine funding allocation and distributions and want to provide input. DHCS and AHP will share the development of the formula for funding allocation with centers once it is available. The Consortium wants to know where the funding is coming from, broken down by source. Kurt (Cal OES) has requested expenditure information from centers in draft form, reporting on the current fiscal year and predicting what will be needed next year. Once the centers fill it out, does it come to DHCS from Cal OES? <ul style="list-style-type: none"> The form is more in service of Cal OES statutory requirements for the Substance Abuse and Mental Health Services Administration (SAMHSA), but DHCS will compare it against the data that AHP is collecting. DHCS is to provide a high-level breakdown of the sources from which funds are being allocated. 	
3	<p>CalHHS 988-Crisis Policy Advisory Group Update</p> <ul style="list-style-type: none"> The next iteration of the draft five-year implementation plan will be sent out by September 27 to the Consortium, which will distribute it to centers. Feedback from centers will be due by Tuesday, October 1. There will be further opportunities to provide feedback, including a public comment period from October 16 through November 5; more details will come soon. Centers can email AB988info@chhs.ca.gov for more information. 	Ali Vangrow
4	<p>CA 988 Crisis Center Consortium Update</p> <ul style="list-style-type: none"> The Consortium has concerns about funding, which were shared (above) during DHCS's funding update. 	Narges Dillon

	<ul style="list-style-type: none"> • The Consortium received responses from Vibrant regarding the Network Agreement. Some issues, such as the data sharing agreement are still unresolved • The Consortium will wait to sign the agreement until there is more clarity, as they are not comfortable signing an agreement that is not entirely clear about who has access to data. 	
5	<p>Vibrant Update</p> <ul style="list-style-type: none"> • The 988 Network Regional Convening for SAMHSA Region 9 is coming up in San Francisco on October 29 and 30. The deadline to register for the hotel is today, September 25. • A link was sent to all centers—email NHobbins@vibrant.org if you need a link. 	Nancy Hobbins
6	<p>988 Day Debrief</p> <ul style="list-style-type: none"> • What are some things that centers did for 988 Day? Did centers experience any changes in volume? <ul style="list-style-type: none"> - Didi Hirsch outreached via social media to promote 988 Day and Suicide Prevention Month. They highlighted 988 Spanish-speaking services with five to six Spanish media interviews and experienced a 16 percent increase on 988 Day. - Kern County shared that their number of texts and chats doubled. - StarVista has seen an increase in call volume for both local and 988 calls. - Family Service Agency of the Central Coast held multiple events with various speakers and conducted outreach. They also created a video: https://vimeo.com/showcase/11338240?share=copy - Contra Costa will be part of the State of Mental Health Panel on September 25, airing on KCBS. - Alameda County held a Suicide Prevention Conference. - Buckelew's Outreach Team has been a part of some radio shows, school trainings, and videos for older adults and transition-age youth. - The Felton Institute did outreach via social media, created a video, and will participate in an interview with KALW Radio San Francisco with NPR on September 25. - WellSpace held a community event on 988 Day, shared video posts, and participated in several 	Shari Sinwelski

	events. They also went to back-to-school events, deepened relationships with schools, and received two proclamations from Sacramento and Yolo Counties.	
7	<p>988 Office Hours</p> <ul style="list-style-type: none"> • Didi Hirsch will be holding a series of optional office hours on various topics, which will be a space for centers to have meaningful discussions, share best practices, and ask questions. • Office hours were held on Monday, September 23, regarding volunteer recruitment. • The next office hour event will be held on September 30 at 11 a.m. PT. This office hour will focus on training and supporting peers with lived experience in 988. 	Matt Taylor
8	<p>Reminder: 988 Quarterly Staffing Plan Due October 1</p> <ul style="list-style-type: none"> • A PDF will be sent out along with meeting notes. • Please reach out to 988NetworkCA@ahpnet.com with any questions. 	Brett Hall
9	Next Meeting: October 23 at 11 a.m.	Euna Ra-Smith

Pending Questions/Requests from Centers

Will equipment be billable in new budgets?
When will Cal OES and CalHHS be determining Assembly Bill (AB) 988 potential fee increases?
What data will be requested from centers to inform the fee increase, and when does this need to be submitted?
How will data be analyzed to inform the fee increase? Will data be confirmed with the centers to ensure accuracy?
What is the source of the extra funding being allocated to centers?
Can the centers receive a high-level overview of the process and timeline for funding allocation?
Can the centers be made aware of the formulas being used to determine funding allocation?

Action Items

Topic <i>(high-level description, add details to RAID log)</i>	Responsible <i>(entity)</i>	Due Date <i>(mm/dd/yyyy)</i>	Status <i>(open, closed, in progress)</i>
DHCS to provide high-level timeline for upcoming decisions and benchmarks	DHCS	-	In progress
Five-year implementation plan to be sent to centers	CalHHS	09/27/2024	In progress
Centers to return feedback on five-year implementation plan	All centers	10/02/2024	In progress
Vibrant to update data-sharing policy in Network Agreement	Vibrant	-	In progress
Centers to book hotel for Regional Convening	All centers	09/25/2024	In progress
All centers to submit quarterly staffing plan to AHP	All centers	10/01/2024	In progress
AHP to provide PDF of quarterly staffing plan questions to all centers	AHP	-	In progress