



Advocates for Human Potential, Inc.

<b>Date</b>	2024.06.27	<b>Time</b>	11:00 am PT
<b>Facilitator</b>	Euna Ra-Smith		
<b>Agenda Topic</b>			<b>Owner</b>
1	Welcome		Euna Ra-Smith
2	<p>Contract Updates</p> <ul style="list-style-type: none"><li>• Several centers have signed their contracts</li><li>• AHP sent out late guidance regarding indirect costs rates from DHCS and forwarded centers' questions along to DHCS for answers.</li><li>• Contracts will be effective May 1. Invoices cannot be sent until contracts are signed, but centers will be covered during this period as long as they provide services.</li><li>• Please email the CA 988 team with any questions concerning contracts, and/or invoicing.</li></ul>		Euna Ra-Smith
3	<p>988 Invoice: high level overview and next steps</p> <ul style="list-style-type: none"><li>• Invoices due on July 15</li><li>• Created with budget in mind, only seeking high-level information and not requesting underlying documentation. However, if AHP or DHCS have any questions, we may request underlying documents. Please be as complete and comprehensive as possible.</li><li>• Fringe rate and indirect rate will be pre-populated on the first page based on the three blue tabs. You can add additional rows if needed. Issues encountered in the budget template have been fixed and all cells are editable. However, be very careful not to overwrite any formulas, which could change results.</li><li>• There is no direct cost dropdown due to the many variations in budgets.</li><li>• Please pdf the top page <u>and</u> send back the entirety of the completed workbook for our records. In the first tab, there is a series of helpful and detailed instructions, please read the instructions before beginning.</li></ul>		Sam Bowden

	<ul style="list-style-type: none"> <li>The invoice form will be emailed pre-populated to centers who have executed contracts on 6/28. Please email <a href="mailto:988NetworkCA@ahpnet.com">988NetworkCA@ahpnet.com</a> to request one on one consultations with Sam for support in completing the workbook.</li> </ul>	
4	<p>CalHHS 988 Crisis Policy Advisory Group Updates</p> <ul style="list-style-type: none"> <li>The fourth policy group meeting took place this week, as did a report outs from workgroup 5 concerning data and metrics, as well as workgroup 4 on communications.</li> <li>Meeting #5 – August 14, 2024, 1-3 PM, in-person at California Community Foundation in Los Angeles.</li> <li>Meeting #6 – September 18, 2024, in-person, Allenby building, Sacramento, 1-3 PM, where we will review implementation plan</li> <li>Meeting #7 – November 20, 2024, in-person Allenby building, 1-3 PM</li> <li>Workgroup 3 – 988-911 BH-CCC Integration, July 30, 1-3 PM</li> <li>Workgroup 5 – Data and Metrics, July 31, 1-3 PM,</li> <li>Workgroup 6 – Funding and Sustainability – July 29, 1-3 PM; August 27, 1-3 PM</li> <li>Workgroup Peers: In-person, Allenby building, August 6, 1-3 PM, draft recommendations for future policy group meetings</li> <li>Dr. Bui will be meeting with centers from 2-4 today</li> </ul>	Ahn Thu Bui
5	<p>CalOES Updates</p> <ul style="list-style-type: none"> <li>CalOES has hired a new system director, Dr. Jessica Sodhi starting July 8. CalOES will provide more information at a later time.</li> <li>CalOES is currently in a memorandum of discussion with Vibrant and SAMHSA to consider system deployment. Currently, Vibrant cannot move forward with migrating 988 calls to the CalOES system. CalOES is hoping to determine deployment dates soon.</li> <li>CalOES reports that every crisis center in the state has at least one workstation installed and has been visited by a DHCS contractor to discuss the upcoming CRM.</li> </ul>	Curt Guillot

	<ul style="list-style-type: none"> <li>• On July 23<sup>rd</sup>, CalOES will host a meeting to discuss a number of topics, including: <ul style="list-style-type: none"> <li>○ A general project update</li> <li>○ Physical and remote equipment</li> <li>○ Reviewing the 911 operations manual and chapter 143 funding</li> <li>○ Expenditures and outcome reports</li> <li>○ The OES 282 crisis center service plan</li> <li>○ Direct vs reimbursement funding, supplemental funding items, and how a crisis center would request funding</li> </ul> </li> <li>• CalOES will send an invitation to this meeting as well as an agenda in advance. Send an email to Curt or Chris to have issues added to the agenda.</li> <li>• CalOES met with 911 branch manager, who provided updates regarding a potential system pilot. <ul style="list-style-type: none"> <li>○ CalOES is working with Vibrant to establish a pre-MOU system plot involving Central Coast.</li> <li>○ The pilot has been put on hold until all parties can decide on the length and extent of the pilot.</li> <li>○ Centers will be updated concerning next steps.</li> </ul> </li> <li>• CalOES is working with DHCS to integrate Contra Costa's resource network into the entire 988 system.</li> <li>• CalOES is working on processes of procurement and discovery, collaborating with NGA, 911, and Contra Costa to determine how the resource network could be incorporated into the CRM.</li> <li>• Reach out to <a href="mailto:Curt.Guillot@CalOES.ca.gov">Curt.Guillot@CalOES.ca.gov</a> with any questions or concerns.</li> </ul>	
6	<p>CA 988 Crisis Center Consortium Updates</p> <ul style="list-style-type: none"> <li>• The consortium is continuing its work to provide input to Vibrant concerning network agreement changes, such as increased expectations, quality improvement requirements, follow-up requirements, and the impact of these changes on the ability of centers to meet expectations while also meeting KPIs.</li> <li>• The consortium is supporting FCC geo-routing and keeping close tabs on how that can impact operations.</li> <li>• Several workgroups are contributing to issues such as consistency and clarity in 988 scope, discussing how work connects with PBS and more clinical services</li> </ul>	Steve Diamond

	<p>surrounding follow-up, and monitoring how shifting KPIs and expectations are impacting centers individually and as a whole.</p> <ul style="list-style-type: none"> <li>• The consortium is working to ensure that there is collaborative communication between all parties involved to ensure high quality effective solutions.</li> <li>• The consortium will be sending out a document concerning workgroups and the communication plan once it receives the new branding template.</li> </ul>	
7	<p>April-June 2024 Quarterly Data review</p> <ul style="list-style-type: none"> <li>• The quarterly report can be saved and continued at a later time.</li> <li>• Please complete the quarterly report form by <b>July 15, 2024:</b>  <a href="https://survey.alchemer.com/s3/7872202/April-June-Quarterly-Data-Survey">https://survey.alchemer.com/s3/7872202/April-June-Quarterly-Data-Survey</a> </li> </ul>	David Pulaski
8	<p>Next Meeting: July 24<sup>th</sup> @ 11am</p> <ul style="list-style-type: none"> <li>• AHP to send out meeting notes and invoice 6/28.</li> <li>• Monthly Pulse Bulletin will be sent out next week with additional reminders and links.</li> </ul>	