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CA 988 NETWORK GRANTEE PULSE

SEPTEMBER 2024



Hello, grantees,

We are excited to bring you this month's issue of the **California 988 Network Grantee Pulse**, where we share important updates, tips, and information for California 988 Network Crisis Centers.

Questions? Contact 988NetworkCA@ahpnet.com.

UPCOMING SUBMISSIONS

- **ASAP:** Please sign your contract with Advocates for Human Potential, Inc. Members of the California 988 Network Team are available to meet with you and answer any questions you may have!
- **September 13, 2024:** Please submit the monthly data survey by 5 p.m. PT. Complete it [here](#).
- **September 15, 2024:** Please submit the monthly invoice by 5 p.m. PT.





IMPORTANT UPDATES

September is National Suicide Prevention Month – Don't Miss These Key Awareness Days

September is a time to remember the lives lost to suicide, acknowledge the millions more who have experienced suicidal thoughts, and the many individuals, families, and communities that have been impacted by suicide. It is also a time to raise awareness about suicide prevention and share messages of hope. Visit the SAMHSA website for details on [Suicide Prevention Month](#) and don't forget to observe these important awareness days:

September 8th is 988 Day

The theme of this year's 988 Day is "No Judgment. Just Help."

Don't forget to check out the [988 webpage](#) to get ideas and find tools, such as logos, stickers, social media, photos, and fact sheets – in both English and Spanish for promoting 988 Day.

On 9/8, use the hashtag #988Day to share your activities and how you're promoting awareness of 988. Check out our 988 Day social event wall to see your activities captured in real time. More details on the wall are coming soon!

September 10th is World Suicide Prevention Day

[World Suicide Prevention Day \(WSPD\)](#) is organized by the International Association for Suicide Prevention (IASP) and co-sponsored by WHO. The purpose of this day is to raise awareness around the globe that suicide can be prevented.

SAMHSA and major US wireless carriers to begin rolling out call georouting

Starting in Fall 2024, people who call 988 will be connected to a nearby crisis call center if their phone carrier has implemented georouting. Callers who use a wireless carrier for which georouting is not active will be connected to the nearest 988 crisis call center based on the defined location of the first six digits (area code and prefix) of the caller's phone number, regardless of the actual location of the caller. Calls that

are not answered locally within a set amount of time get answered by 988's national back up network.

This function will be activated on a rolling basis with each wireless carrier.

Georouting is a way of directing phone calls locally without including the caller's precise location information in the transferred call data. When a person calls the 988 Lifeline, their call would be sent automatically to a crisis call center near their physical location. With georouting, the routing and service providers would not receive detailed information about the exact "pinpoint" location of callers.

To learn more, check out the *Understanding Georouting for 988* [FAQ Document](#), [Webinar](#), and [Slide Deck](#) or [Vibrant Health's talking points](#).

Santa Clara County 988 services in the news

Santa Clara made local headlines as part of their 988 awareness campaign. Congratulations on the great work, Santa Clara! See the news coverage below.

- [Santa Clara County News: Call, Text, or Chat: Crisis and Suicide Prevention Lifeline is 'Here for Everyone'](#)
- [ABC News Coverage](#)
- [Telemundo News Coverage](#)

Buckelew County shares new awareness videos

Congratulations Buckelew County on this initiative to raise 988 awareness among seniors and youth! You can watch and share the videos here:

- [Buckelew Suicide Prevention Program](#)
- [988: Answering the Call for Suicide Prevention Among Older Adults](#)
- [988: A Lifeline for Young People in Crisis](#)

SAMHSA releases updated Language Access Plan

SAMHSA has issued [its updated Language Access Plan \(LAP\)](#), a roadmap designed to provide meaningful access to its programs, services, and information to everyone, including individuals with non-English language preference (NELP) while promoting equity in behavioral health care for all.

The SAMHSA's LAP encompasses 10 elements, including:

- Written Translations

- Interpretation Services
- Grant Assurance and Compliance
- Staff Training

SAMHSA is encouraging all grantees, staff members, consumers, and its many stakeholders to familiarize themselves with the LAP and to actively support its implementation.

[Learn more about efforts across HHS towards Breaking Language Barriers: HHS Issues Division-Specific Language Access Plans from Across the Department.](#)

UPCOMING EVENTS



- **September 2024: Optional monthly 1:1 call** with your grantee liaison. Book your call [here](#).
 - If you would like to discuss invoices, please send an email to 988NetworkCA@ahpnet.com.
- **September 3, 2024: Funding and Sustainability Workgroup Meeting #3 (CalHHS)**
 - Time: 1:00 – 3:00 pm PT
 - [Meeting Notice and Agenda](#)
- **September 4, 2024: Suicide Prevention Strategies from Youth to Older Adults with CDPH (CCJBH)**
 - Time: 1:00 pm – 2:00 pm PT
 - [Register Here](#)
- **September 5, 2024: Understanding Children, Youth & Family Services Across the Crisis Continuum Webinar Series – Session 1 (SAMHSA)**
 - Time: 9:00 – 11:00 am PT
 - [Register Here](#)
- **September 11, 2024: 988 Suicide Hotline and the Connection with BH/JI population (CCJBH)**
 - Time: 1:00 pm – 2:00 pm PT
 - [Register Here](#)
- **September 12, 2024: Vibrant Training: Building Organizational Resilience**
 - Time: 12:00 – 1:00 pm ET
 - Registration Link: [Please click here to register](#)
- **September 24, 2024: Vibrant Office Hour:**
 - Time: 12:00 – 1:00 pm ET

- Registration Link: [Please click here to register](#)
- **September 17, 2024: SAMHSA's 988 CSR-TTAC: Monthly Crisis Community Collaboration "3C" Sessions**
 - Time: 11:00 am – 12:00 pm PT
 - [Register Here](#)
- **September 18, 2024: 988-Crisis Policy Advisory Group**
 - Time: 10:00 am – 3:00 pm PT
 - Meeting Notice and Agenda TBD
- **September 25, 2024: All-Crisis Center Monthly Meeting**
 - Time: 11:00 am – 12:00 pm PT



RESOURCES

- [988 Day Resources](#)
- Understanding Georouting for 988 [FAQ Document](#) | [Webinar](#) | [Slide Deck](#)
- [Buckelew County 988 Awareness Videos](#)

This update is brought to you by Advocates for Human Potential, Inc., administrative entity for the California 988 Network. For any questions, please email 988NetworkCA@ahpnet.com

