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CA 988 NETWORK GRANTEE PULSE

OCTOBER 2024



Hello, grantees,

We are excited to bring you this month's issue of the **California 988 Network Grantee Pulse**, where we share important updates, tips, and information for California 988 Network Crisis Centers.

Questions? Contact 988NetworkCA@ahpnet.com.

UPCOMING SUBMISSIONS

- **October 15, 2024:** Please submit the monthly data survey by 5 p.m. PT. Complete it [here](#).
- **October 15, 2024:** Please submit the quarterly data survey (July-Sept) by 5 p.m. PT. Complete it [here](#).
- **October 15, 2024:** Please submit the monthly invoice by 5 p.m. PT.





CRISIS CENTER SPOTLIGHT

Family Service Agency of the Central Coast shares crisis education and training videos for Suicide Prevention Month

These videos are available in English and Spanish and cover topics such as:

- How to communicate with someone who may be suicidal
- Processing grief after losing someone to suicide
- Awareness of prevention training offered by Central Coast
- Education about the 988 Crisis & Suicide Lifeline

Watch the videos here:

<https://vimeo.com/showcase/11338240?share=copy>

Great work, Family Service Agency of the Central Coast!

IMPORTANT UPDATES

Georouting is now live!

On Sept. 17, Vibrant shared that **georouting is officially live for T-Mobile and Verizon U.S. wireless carriers.**

Calls from help-seekers with these carriers will now be routed to the crisis center nearest to the caller's general physical location, rather than based on their phone number's area code.

As a result, crisis centers may start receiving calls from phone numbers with area codes outside your state. As SAMHSA and Vibrant continue working with other wireless carriers to activate georouting, this will become even more common. The 988 Lifeline will monitor the impact of this update throughout the network and reach out to states and/or crisis centers if any unexpected impacts occur.

The 988 Lifeline is working with AT&T to activate georouting. Expect to receive updates as we get closer to finalizing the timeline for AT&T's launch.



Questions?

For more details on georouting, please review our [Georouting FAQ](#).

If you encounter any immediate issues related to today's georouting implementation, let us know through our [Georouting Go-Live Day Feedback Form](#) to help us address any challenges. You can also reach out to your Center Engagement Manager or email lifelineinfo@vibrant.org with questions or feedback about how georouting for your crisis center or state.

Vibrant Addresses Revamped 988 Lifeline Website and Potential Impact to Call Volume

Vibrant recently shared that the revamped 988lifeline.org **website and new chat experience officially went live on Sept. 5.**

In collaboration with the Substance Abuse and Mental Health Services Administration (SAMHSA), Vibrant has refreshed the 988 Lifeline website with:

- **New Design:** More visually appealing and engaging

- **Enhanced Access:** Easier support via text, phone, chat, and videophone
- **Improved Chat:** Streamlined process for initiating a chat
- **Brand Alignment:** Now follows SAMHSA's new brand guidelines for the 988 Lifeline

Vibrant understands that the launch of the new site and simplified chat entry could potentially lead to an **increase in contacts to the 988 Lifeline**, and we wanted to ensure you're aware of this development. In addition, since many of the optional pre-chat survey questions are now more clearly optional, you may see less information from help-seekers come through ahead of accepting a chat.

We are excited about the improvements and the impact they will have, and we appreciate your continued dedication to providing life-saving support. If you have any questions or concerns, please don't hesitate to reach out to us at communications@vibrant.org.

Thank you for all your work supporting the 988 Lifeline, the Veterans Crisis Line, and the Disaster Distress Helpline!

Population-Focused Suicide Prevention Resource Guides Developed from SAMHSA-funded centers of excellence

SAMHSA/OBHE recently hosted a well-attended technical expert panel on Embedding Equity in Suicide Prevention and Building the Suicide Prevention Workforce in Underserved Communities. As a result, several of the centers of excellence programs developed and presented on population-specific suicide prevention resource guides. Please find below several resources that you can share:

- [The Center of Excellence on LGBTQ+ Behavioral Health Equity](#)
- [Equity Focused Suicide Prevention, Intervention, and Postvention Resources for LGBTQ+ Populations](#)
- [The Hispanic/Latino Behavioral Health Center of Excellence](#)
- [Latines and Suicide Prevention Resource Guide](#)
- [The African American Behavioral Health Center of Excellence](#)

- [Suicide Prevention, Intervention, and Postvention for African Americans: An Equity-focused Review of Resources](#)
- [E4 Center of Excellence for Behavioral Health Disparities in Aging](#)
- [Equity Focused Suicide Prevention Resources for Older Adults](#)
- [AANHPI 'Ohana Center of Excellence](#)
- [Suicide Prevention, Intervention, and Postvention Resource Tool for Asian American, Native Hawaiian, and Pacific Islander Communities](#)

SAMHSA Resources on Preventing Substance Use Among Young Adults with Disabilities

SAMHSA has issued a new [Advisory on Preventing Substance Use Among Young Adults with Disabilities](#). In 2021, approximately 3.2 million or about 6.8 percent of people between the ages of 14 and 24 were living with a physical or mental disability.

People between the ages of 18 and 25 are vulnerable to behavioral health conditions because they are entering a developmental period characterized by numerous transitions and significant changes. This population may be leaving home to pursue further education or employment while continuing to develop socially, emotionally, and physically. These changes, in combination with increases in independence and self-focus, can increase young adults' risk for initiating or increasing alcohol and other substance use, which may result in future substance misuse or the development of a substance use disorder.

This Advisory highlights the need for primary substance use prevention efforts for young adults ages 18 to 25 with disabilities, describes factors that may affect the delivery of prevention services, and provides guidance on designing and tailoring programs to meet the needs of this population.

The Advisory does not aim to provide comprehensive information about how to address the needs of every type of disability. Rather, it aims to encourage substance use prevention staff to consider the unique needs and perspectives that young adults with disabilities may bring to their programs.

UPCOMING EVENTS



- **October 2024: Optional monthly 1:1 call** with your grantee liaison. Book your call [here](#).
 - If you would like to discuss invoices, please send an email to 988NetworkCA@ahpnet.com.
- **October 15, 2024: Behavioral Health Task Force Population-Based Prevention Lunch & Learn**
 - 12:00-1:30 p.m. PT
 - [Register Here](#)
- **October 17, 2024: Five-Year Implementation Plan Informational Webinar**
 - 11:00 a.m. - 12:30 p.m. PT
 - [Register Here](#)
 - The draft Five-Year Implementation Plan will be available on the [CalHHS 988-Crisis Policy Advisory Group website](#) on October 15, 2024. This webinar will be to learn more about the draft plan.
 - We also invite you to send written comments to AB988Info@chhs.ca.gov before **November 1, 2024**. (Comments typed in a Word document or PDF format may be included as an e-mail attachment.)
- **October 21, 2024: Crisis Intervention Best Practices: Working with Third Party Contacts and Warm Transfer Situations**
 - 10:00-10:45 a.m. PT
 - Invitation to be sent out by AHP
- **October 23, 2024: All-Crisis Center Monthly Meeting**
 - Time: 11:00 am-12:00 pm PT

RESOURCES

- Understanding Georouting for 988 [FAQ Document](#) | [Webinar](#) | [Slide Deck](#)
- Cal HHS September 988-Crisis Policy Advisory Group Meeting 6 [Slide Deck](#)
- Understanding Children, Youth & Family Services, Session 1: The Foundation [Webinar](#) | [Slide Deck](#)
- Please see your Notice of Award (NOA) for your Grants Management Specialist's (GMS) name and email address
- [Grants Management trainings for grantees](#)
- [Grants Management Training Materials](#) (including video trainings on how to complete the annual



Federal Financial Report, how to submit a post-aw

- [Post-Award Amendments](#) (forms and guidance for budget revisions, change in key personnel, carryover, and no-cost extensions + SAMHSA budget templates).
- [How to change the Business Official \(BO\) on the grant record](#)
- [Confidentiality and Participant Protection/Human Subjects Guidelines](#)
- **SAMHSA's Performance Accountability and Reporting System (SPARS)**
 - SPARS Helpdesk: 800-685-7623 from 9AM-8PM EST
 - <https://spars-sts.samhsa.gov/>
 - Email: SPARSHelpDesk@mathematica-mpr.com
- **Electronic Research Administration (eRA)**
 - eRA is the National Institutes of Health's (NIH) online system for managing research grants.
 - GEMS Helpdesk: gemsproject@samhsa.hhs.gov
 - eRA how-to videos for SAMHSA grantees: https://era.nih.gov/era_training/samhsa_videos.cfm#submission
 - eRA User Guide here: https://era.nih.gov/commons/user_guide.cfm

This update is brought to you by Advocates for Human Potential, Inc., administrative entity for the California 988 Network. For any questions, please email 988NetworkCA@ahpnet.com

