



CA 988 All Crisis Centers Monthly Meeting Agenda

Advocates for Human Potential, Inc.

AGENDA			
Date	2024.12.11	Time	11:00 am PT
Facilitator	Brett Hall		
Meeting Info	CA 988 All Crisis Center Monthly Meeting		
Related Documents			
Attendees:			
AHP DHCS Vibrant Cal OES Cal HHS Buckelew Programs Family Service Agency of the Central Coast Contra Costa Crisis Center Crisis Support Service of Alameda County Didi Hirsch Felton Institute Kern County Behavioral Health & Recovery Services Kings View Central Valley Suicide Prevention Hotline Optum-San Diego Santa Clara County StarVista WellSpace Health			
AGENDA ITEMS			
Agenda Topic		Facilitator	
1	Welcome	Brett Hall	
2	Invoicing Update <ul style="list-style-type: none">Emails have gone out to centers with new invoicing templates.Moving forward, AHP will be requesting a greater degree of detail on direct costs. AHP staff members Sam Bowden and Larry Plaza will be reviewing budgets and invoices to ensure all items are described at the required level of detail and will reach out to centers as needed.Centers can send accompanying General Ledger (GL) report, if possible and preferred.	Sam Bowden	

	<ul style="list-style-type: none"> DHCS gets audited on a regular basis which includes reviews of various expenditures. Therefore, in the new year, AHP will initiate a round of desk reviews with centers to provide support with funding oversight and ensure compliance. AHP is available and ready to answer any questions as they arise. Please reach out to 988networkca@ahpnet.com. 	
3	<p>Funding Update</p> <ul style="list-style-type: none"> Centers need to review budget addendum documents and submit budget workbook by 12/30/24 to AHP. Centers want more transparency around funding, and DHCS is committed to working collaboratively with them on this in the future. Centers are concerned about being able to maintain and increase staffing needs. DHCS is committed to ensuring that CA 988 funding is available and increasing. DHCS hopes to work with 988 crisis centers on the fiscal year 2025-2026 methodology to determine what additional factors are needed to ensure centers get enough funding to meet their KPIs. Strong data will be needed to support those factors. 	Ivan Bhardwaj
4	<p>CalHHS 988 Crisis Policy Advisory Group Update</p> <ul style="list-style-type: none"> CalHHS just finished the second round of public comment on the 5-Year AB 988 Implementation Plan, and is simultaneously vetting it with the administration, including the Department of Finance. The hope is to have a finished plan next month. Report on implementation progress will come at the end of the fiscal year, June 2026. 	Dr. Anh Thu Bui
5	<p>Georouting Update</p> <ul style="list-style-type: none"> It is hard for centers to tell the impact of georouting at this point due to other factors affecting call volumes such as the election, robocalls, and a lack of ongoing data. The centers will continue to monitor the impact of georouting. Some centers have noticed different area codes coming in and fewer out of area callers. 	Dr. Anh Thu Bui
6	<p>CA 988 Crisis Center Consortium Update</p> <ul style="list-style-type: none"> The consortium is working on a project to propose new backup centers statewide so that each center has 2-3 in-state backup centers in order to increase statewide 	Narges Dillon

Action Items			
Topic <i>(high-level description, add details to RAID log)</i>	Person Responsible <i>(first & last name)</i>	Due Date <i>(mm/dd/yyyy)</i>	Status <i>(open, closed, in-progress)</i>
Disseminate new CA 988 Quarterly Staffing Plan Report survey	AHP	12/12/24	Closed
Complete CA 988 November Monthly Data Report survey	CA 988 Crisis Centers	12/13/24	In progress
Submit CA 988 November Monthly Invoice using new template	CA 988 Crisis Centers	12/13/24	In progress
Attend mandatory TTA event- Crisis Intervention Best Practices: Contact Flow and Strategies for Efficiently Closing Contacts	CA 988 Crisis Centers	12/19/24	In progress
Submit budget addendum workbook for new CA 988 funding allocation	CA 988 Crisis Centers	12/30/24	In progress
Provide guidance on CA 988 Equipment Policy	CalOES	TBD December 2024	In progress
Complete new CA 988 Quarterly Staffing Plan Report survey	CA 988 Crisis Centers	1/2/25	In progress
Hold next All Crisis Centers Monthly meeting	AHP	1/22/25	In progress
Complete and release final 5 Year AB 988 Implementation Plan	CalHHS	TBD January 2025	In progress
Work collaboratively to determine fiscal year 2025-2026 CA 988 funding methodology	DHCS, AHP, CA 988 Crisis Centers	TBD	In progress